

Dear Valued Customer,

Arbor Material Handling, Inc., Pengate Handling Systems, Inc., and Pengate Handling Systems of New York, Inc. are merging as of April 1, 2024. This means Arbor Material Handling, Inc. and Pengate Handling Systems of New York, Inc. will become Pengate Handling Systems, Inc. Your company will still receive the same top-notch service and support you always have and will still work with the same great team. This merger will allow Arbor Material Handling, Inc. and Pengate Handling Systems of New York, Inc. to work with a company that can provide even more solutions than previously offered.

As a result, there will be certain process and technology changes that may affect you directly, including updating our vendor record within your system, purchase order recipient, establishing a new ERP relationship, invoicing, remittance information and accounts receivable contact information.

HOW WILL THIS IMPACT YOU?

Topic	What You Need to Know
Company Information	Pengate Handling System, Inc. 3 Interchange Place York, PA 17406 717.764.3050 EIN 23-2500961 D&B 187844170
Purchase Order	<ul style="list-style-type: none"> ➤ All purchase orders generated on or before March 31, 2024, we will continue to use until exhausted unless notified in writing to cease use with new purchase order issued to Pengate Handling Systems, Inc. ➤ All purchase orders generated on or after April 1, 2024, must be issued to Pengate Handling Systems, Inc. and sent via email to Pengate-POs@Pengate.com or electronically issued to the ERP System when applicable.
ERP System Servicer Users (3 rd Party Invoicing)	Establish a relationship to submit purchase orders and receive invoices. <ul style="list-style-type: none"> ➤ Ariba account number AN01001166919 ➤ Coupa account number MACH1 1000 J1110R0 Pengate Handling Systems Inc For customers with self-propriety systems, our Accounts Receivable team will contact you directly to create an account for Pengate Handling Systems, Inc.
Exemption	To retain your tax exemption or resale status, submit an updated form to Pengate Handling Systems, Inc. at AR@Pengate.com
Invoices	Billtrust will remain the preferred solution for invoice delivery. We encourage you to create a Billtrust account if you haven't already; you can create an account using the https link and enrollment token located under your ship-to information on your invoice.
Payment	We encourage payment initiated through Billtrust. Our preferred payment method is ACH, credit card payments are acceptable for non-equipment purchases at 3.5% service fee (excludes NY and MA customers), check payments can be sent to the lockbox. Pengate Handling System, Inc. PO Box 643031 Pittsburgh, PA 15264-3031
Accounts Receivable Contact Information	Accounts Receivable Pengate Handling System, Inc 3 Interchange Place York, PA 17406 717.764.3050 AR@Pengate.com (inquires) Pengate-POs@Pengate.com (purchase orders)

To learn more about our transformation, visit the Pengate site www.Pengate.com.

If you have questions, please contact us through your current Arbor Material Handling, Inc./ Pengate Handling Systems of New York, Inc. contact or send an email to AR@Pengate.com.